PLUGIN TROUBLESHOOTING GUIDE

WordCamp Davao 2019

Takayuki Miyoshi

@takayukister on WordPress.org and **Slack**

Bio

Takayuki on Google+

Member Since:	**August 5th, 2006**
Location:	**Fukuoka, Japan**
Website:	**ideasilo.wordpress.com**
Employer:	**Rock Lobster, LLC.**

Interests

Local search tech, WordPress, …

Contribution History

Core Contributor	Meetup Organizer	Support Contributor
Support Team	Translation Contributor	Translation Editor
WordCamp Organizer	WordCamp Speaker	WordPress.tv Contributor
Plugin Developer		

This is my profile page on WordPress.org. I'm a WordPress plugin developer, and also engaged in many other activities in the community.

I'm from Fukuoka, Japan. Fukuoka is known as the birthplace of Wapuu.

This is the world's first Wapuu cake. We made it for WordCamp Fukuoka 2011.

Plugins

My Favorites   Beta Testing   Developers

Search plugins

Contact Form 7

By Takayuki Miyoshi

Download

This is Contact Form 7's plugin page on WordPress.org.
I have been maintaining this plugin for more than 10 years.

Home / Trends / Widgets / Feedback Forms and Surveys / Entire Internet

Feedback Forms and Surveys Usage Distribution on the Entire Internet

Statistics for websites using Feedback Forms and Surveys technologies

Other 17%

Gravity Forms 3%

Hotjar 4%

MailChimp 8%
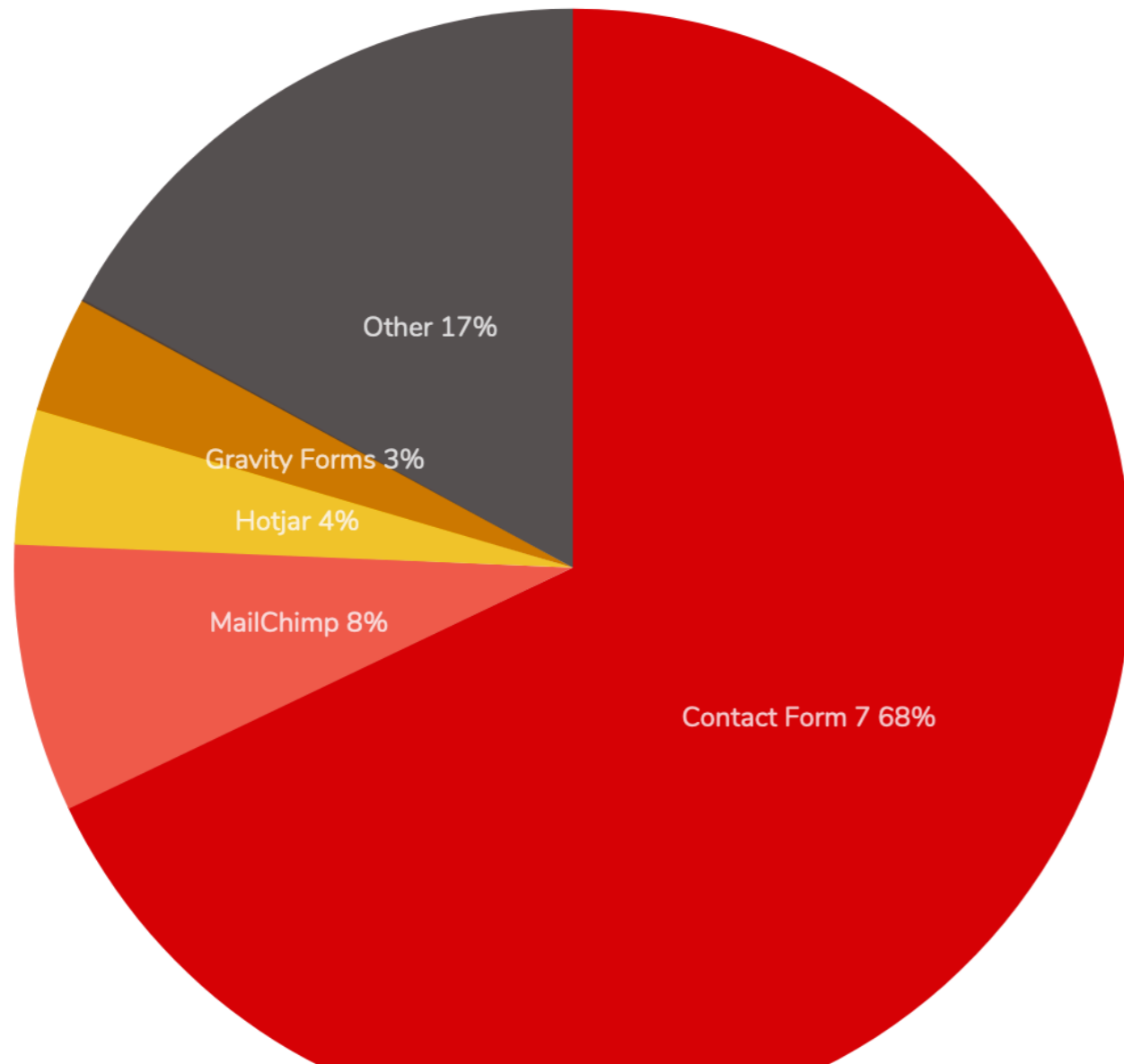
Contact Form 7 68%

12,976,892 Detections
of Feedback Forms and Surveys on the Entire Internet.

Ⓦ Contact Form 7 is currently the most popula[r] technology in this category.

Top 1m Top 1,000,000 sites by traffic	1,619,561
Top 100k Top 100,000 sites by traffic	171,379
Top 10k Top 10,000 sites by traffic	18,603
Entire Internet	12,971,864
● Japan	21,134
🇺🇸 United States	3,434,232
🇬🇧 United Kingdom	263,137
🇦🇺 Australia	135,548
🇨🇦 Canada	115,906

According to BuiltWith.com, Contact Form 7 has a 68% market share in the "Feedback Forms and Surveys on the Entire Internet" category.

Support

Forums   Documentation   Get Involved   Search forums

Support » Plugin: Contact Form 7

Subscribe to this plugin

Search this forum

| 1 | 2 | ... | 974 | → |

Howdy, Takayuki Miyoshi

Log Out

Contact Form 7

Frequently Asked Questions

Support Threads

Active Topics

Unresolved Topics

Topic	👥	💬	Last Post
📌 Welcome to Support Forum — Please Read Before Posting Started by: Takayuki Miyoshi	1	0	7 months, 2 weeks ago Takayuki Miyoshi
Fixing Contact Form 7 on Yahoo Email address Started by: razinbunsu	2	1	1 hour, 13 minutes ago Takayuki Miyoshi
"MaxLength" with Tel Number Not Working Started by: lizwade	2	1	1 hour, 18 minutes ago Takayuki Miyoshi

Because of its popularity, I constantly receive a lot of support requests.
Today, I tell you the secret of troubleshooting.

TROUBLESHOOTING IN GENERAL
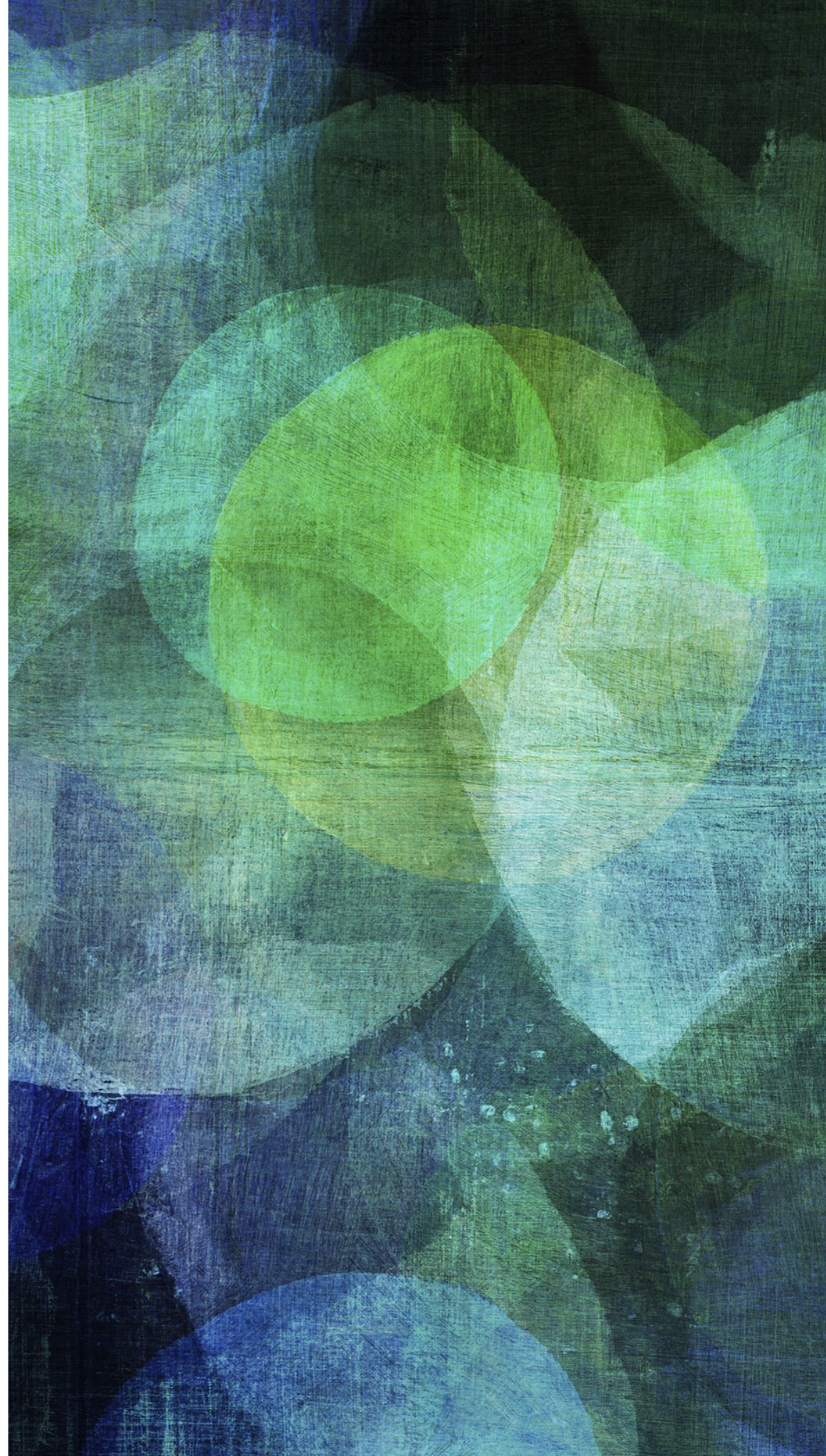
" Troubles caused by WordPress core are very rare.
Most troubles are caused by its plugins and themes.

Wapuu's

Troubleshooting

Advice

To find out which plugin is the culprit:

1. Try deactivating all plugins at one time.

2. If the problem disappears, re-activate them one by one.

Be careful when you <u>delete</u> plugins

Plugin

Akismet Anti-Spam
Activate | Delete

Bogo
Deactivate
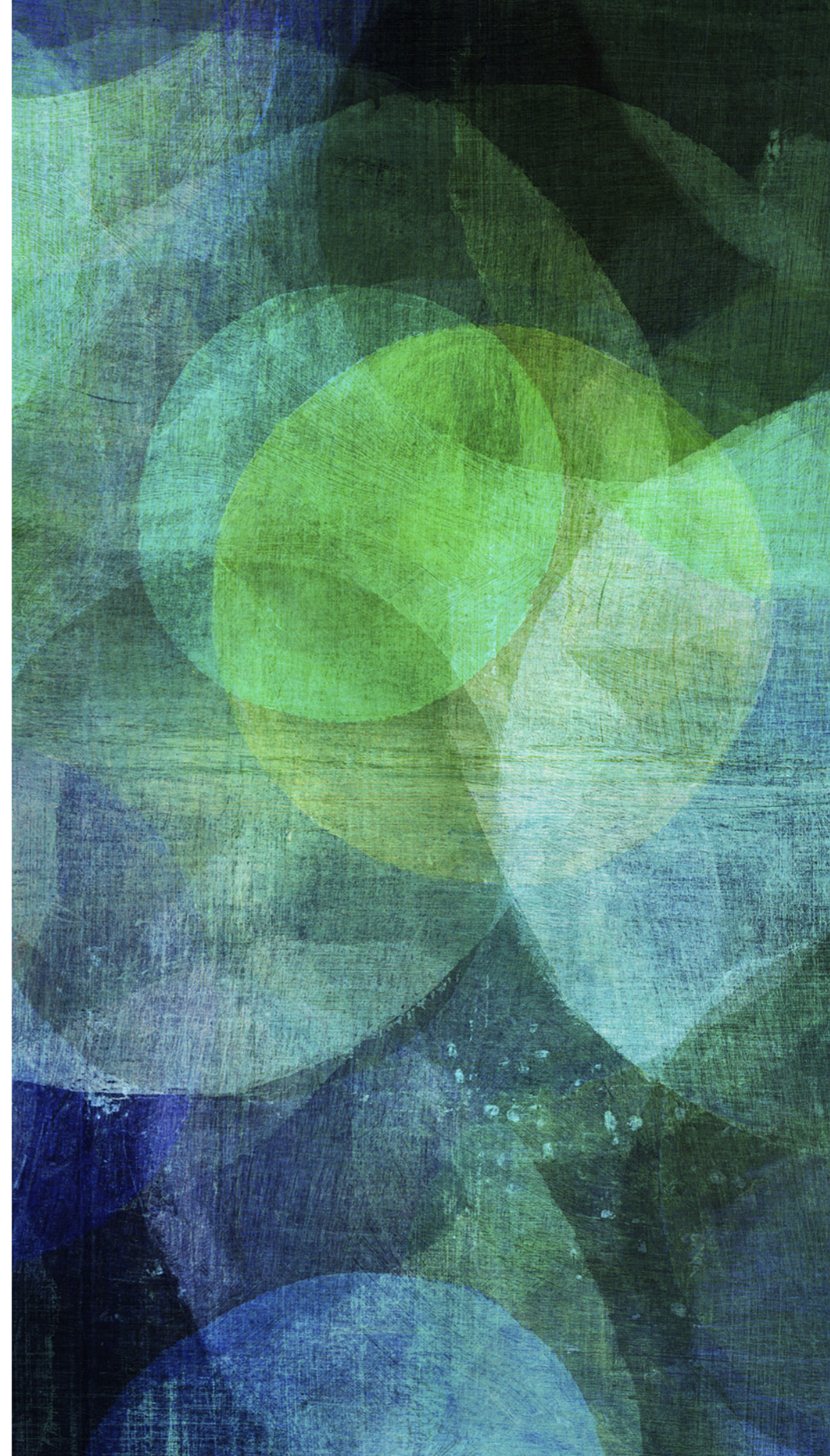
Contact Form 7
Activate | Delete

If you click on the "delete" link, the plugin will try to wipe out all data related to it.
If this is inconvenient for you, access the server via FTP and delete the plugin files manually.

GETTING SUPPORT FROM COMMUNITY-BASED FORUMS

My Favorites   Beta Testing   Developers   Search plugins   🔍

Contact Form 7

By **Takayuki Miyoshi**

Download

❤️

Details   Reviews   Installation   **Support**   Development

Each plugin has a dedicated support forum on WordPress.org.
This screenshot image points to the "Support" link on a plugin page.

Wapuu's

Troubleshooting

Advice

WP.org Support Forums are:

- **Volunteer-based**
  Be polite and kind to others.

- **Public forums**
  Providing information publicly is needed.

Support » Forum Guidelines

Forum Guidelines

Last Updated: **January 20, 2019**

Welcome to the WordPress.org support forums. These forums are available to help you solve problems with WordPress as well as any themes or plugins hosted on the WordPress Directories. We offer these

TOPICS

User Expectations

Contacting the Moderators

Guidelines

Warn About Adult Content

Do not spam

Do Not Bump Posts

Before using support forums, look through the Forum Guidelines on WordPress.org.
Let's have a look at some of the topics.

Forum Guidelines

Do Not Spam

Don't do spammy activities on the forum. Don't post comments for the purpose of promoting something. If you do that, you'll get a penalty.

Forum Guidelines

Do Not Bump Posts

Some users just post "Bump" with an attempt to get attention for their forum posts. This will never work, and is prohibited.

Forum Guidelines

Do Not Offer to Pay for Help

Do Not Offer to Work For Hire

WordPress.org support forums are not a place to look for jobs or paid services.

jobs.wordpress.net

What kind of job are you

POSITION TYPES

Theme Customiz

All Openings

Contributor

Date Posted	Job Tit
Jun 27	Create

Forum Guidelines

Do Not Post About Commercial Products

Posting about commercial products is prohibited.
The responsibility of support lies with the vendor of the product.

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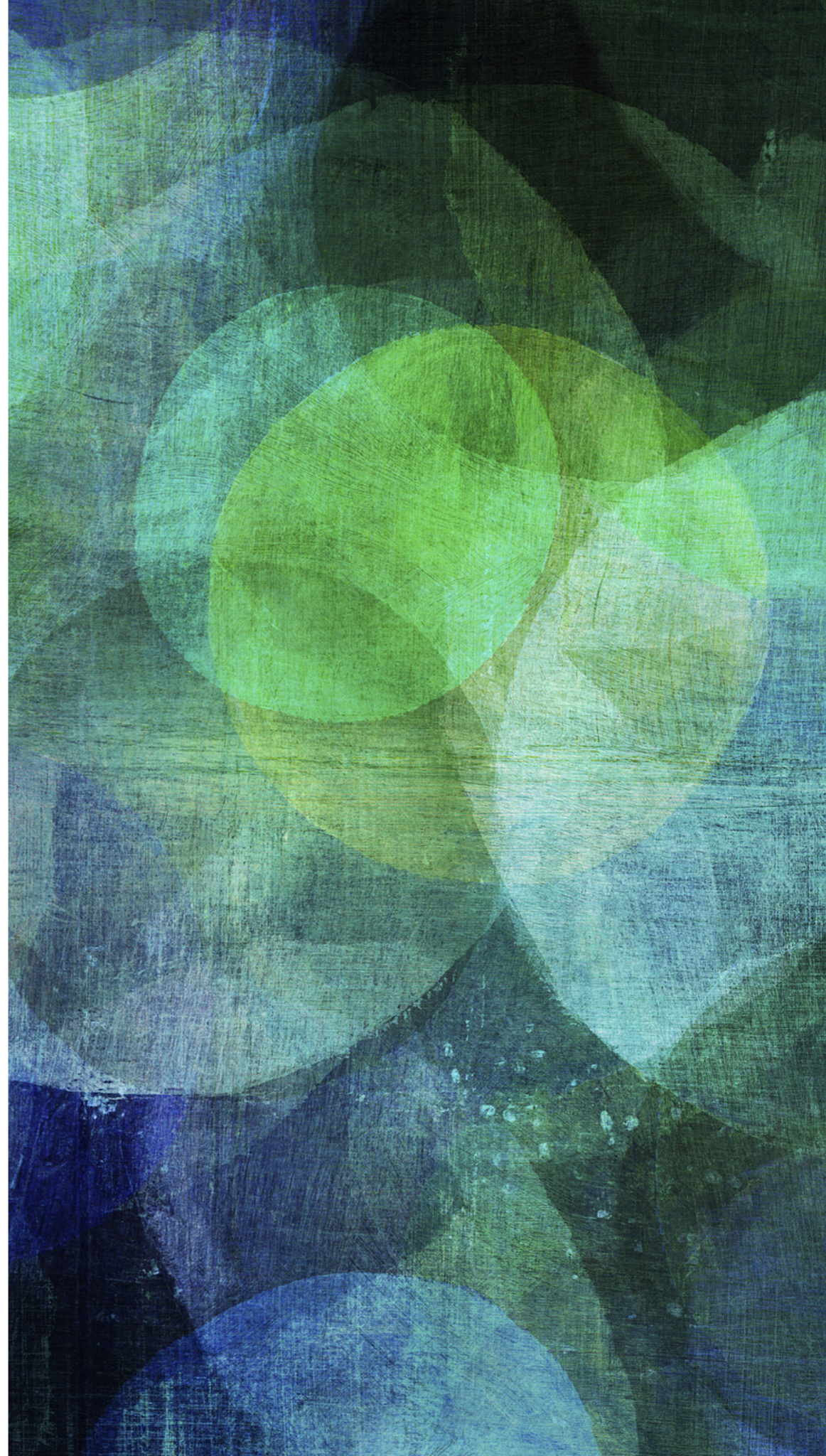
Do not spam

Do Not Bump Posts

There are many other topics in the guidelines.
Read them carefully and be a good forum participant.

PREVENTING TROUBLES FROM HAPPENING

Wapuu's

Troubleshooting

Advice

You can avoid troubles if you use trustworthy plugins only

✓ hosted on wordpress.org (100% GPL and free)

✓ maintained by experienced developers

✓ updated to the latest WordPress versions

Wapuu's

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Thank you!